

Refund Policy

Our website is provided by:

MUAUPAY OÜ, Harju maakond, Tallinn, Lasnamäe linnaosa, Võru tn 11, 13612

Contact email: myaupay.tech@gmail.com

You must read this document carefully.

This document was generated with the use of the Return and Refund Policy Template.

Right of withdrawal

Unless exceptions apply, if you qualify as a European consumer, you have the right to withdraw from a contract within a specified period (usually 14 days), without giving any reason. If you don't fit this qualification, you cannot benefit from the rights described in this section.

Exercising your right of withdrawal

To withdraw from a contract, you must inform us clearly of your decision. This can be done using a withdrawal form or by any other clear statement. Make sure to do this before the withdrawal period ends.

Withdrawal period

- for multiple goods ordered together or delivered separately, the withdrawal period ends 14 days after you or a designated third party acquires physical possession of the last good.

Effects of withdrawal

If you correctly withdraw from a contract, we will reimburse you for all payments made to us, including any delivery costs, if applicable.

However, any additional costs resulting from choosing a delivery method other than our standard option will not be reimbursed.

We will process your reimbursement promptly and no later than 14 days after we receive your withdrawal notification. Reimbursements will be made using the same payment method you used for the initial transaction unless agreed otherwise. You will not incur any costs or fees for this reimbursement.

Contact

All communications must be sent using the contact information provided in this document.

Example withdrawal form

Addressed to: _____

I/We hereby give notice that I/we withdraw from my/our contract of sale of the following goods/for the provision of the following service:

_____ (insert a description of the goods/services that are subject to the respective withdrawal)

Ordered on: _____ (insert the date)

Received on: _____ (insert the date)

Name of consumer(s): _____

Address of consumer(s): _____

Date: _____

(sign if this form is notified on paper)